Messy Bun

**TERMS & CONDITIONS | BOOKING INFORMATION**

Upon confirming your booking, a non-refundable booking fee is required to secure your appointment. By confirming your booking, you agree to the following terms and conditions as below. These terms and conditions are non-negotiable and subject to change.

**BOOKINGS**

A booking fee of 25% is required to book a wedding or special event with Messy Bun. Only the booking fee payment as received into the nominated account along with a signed contract will confirm and lock in your selected event date. The remaining outstanding balance will be sent 4 weeks out and is due 3 weeks before the wedding day/event.

Booking will be pencilled for 7 days from the date the quote is sent and then released if no booking fee is paid. Once booking is confirmed that date will be yours and Sherrie will turn away any further requests for your date.

Due to the nature of Messy Bun's business structure, being that once your booking fee is received your date is held and secured with all the other work turned away, the booking fee is non-refundable and non-transferable at any time.

**MINIMUM BOOKING REQUIREMENT**

Minimum booking number of 5 people applies for all peak wedding date bookings and 4 people every other day or minimum spend of between $750-$900 excluding trial, travel and GST.

**TRAVEL FEES**

Messy Bun charges $1.20 per km return for travel by car. Other fees which may apply are ferry tickets, taxi's, flights or parking. If required to travel 2 hours or more out of Auckland, an overnight accommodation fee will be charged.

Parking fees are also chargeable for all bookings that do not provide free parking, please confirm any parking fees at the time of booking.

Waiheke weddings will incur a $500 travel fee on weekends and $550 on weekdays. This will cover fuel, ferry ticket, parking at the wharf and the time it takes to travel from her home in Pukekohe to where you will be getting ready on the island. Sherrie requires pick up and drop off to the wharf on Waiheke, inability to do so will incur additional charges for taxi.

**EARLY STARTS & TRAVEL REQUIREMENTS**

For bookings where Sherrie is required to start at or before 6:00am and the travel time exceeds 1 hour from her location, 1 nights accommodation will be required.

This additional cost will be communicated and added to your invoice closer to the event date once final timings and location details have been confirmed.

Accommodation will be chosen at Sherrie's discretion to ensure convenience and readiness for your booking.

**WEDDING DAY**

Sherrie allows 45-60 minutes per person for hairstyling on the wedding day, this is dependent on the style chosen and each person's hair type.

If everyone could please wash and blow dry their hair smooth the day before, this will help with the hold factor for up-styles or glamour waves and anyone wanting a blow dry can wash their hair the morning of the wedding.

Sherrie aim's to have everyones hair finished 60 minutes before your departure time, this allows enough time for you and your bridal party to finish getting ready and final touch ups before we leave. This can be changed to suit your needs.

**TRIALS**

Sherrie recommends having your trial 1-3 months before your wedding date. An email will be sent approximately 3 months before your wedding date to book this in.

Trials can be booked on Tuesday - Thursday between the hours of 9am and 7pm and take up to 2 hours. Friends and loved ones can accompany you if you wish, please let me know prior so I can set up accordingly.

Please bring along your hair accessories/veil, hair extensions if you require them and any photos of the hairstyle you would like to try. Only if time permits can you try more than one style.

Please have your hair washed and blow dried smooth for the trial, hair washing instructions and my address will be sent when scheduling the trial appointment.

If a trial is not to be performed due to unforeseen circumstances a non-trial surcharge will be applied to allow extra time spent via emails and on the day.

**CHANGES WITHIN A BOOKING**

Requests to increase total numbers will all be accommodated where possible but will be subject to availability.

Deductions to the invoice are unfortunately not permitted. Any services no longer required must still be paid for, as Sherrie would have accepted the booking based on those numbers.

**CANCELLATIONS AND POSTPONEMENTS**

A non-refundable, non-transferable booking fee is required to secure your date and will be applied toward the total cost of services.

In the event of a cancellation by the client, the booking fee will be retained to cover administrative and scheduling costs.

If you choose to postpone or change your wedding/event date, the booking fee will not be transferred to your new date.

A new booking, subject to availability and pricing at the time of request, will need to be made for the new date.

All cancellations must be made in writing.

**DESTINATION WEDDINGS**

For bookings where a destination wedding is required the client will provide and meet the costs of all accommodation, travel, insurance and licenses required when traveling to the destination as per below. (If an additional stylist is required these costs will be charged to the client.)

Travel outside New Zealand includes: Return flights,
3 nights accommodation (min 3+ stars) Airport parking or taxi fare to/from Auckland Airport, Airport transfers at the overseas destination or car hire, plus the usual hair prices for the services required

Travel within New Zealand includes: Return flights,
2 nights accommodation (min 3+ stars)
Airport parking or taxi fare to/from Auckland Airport Airport transfers at the destination or car hire, travel time and petrol, plus the usual hair prices for the services required

**PHOTO'S AND TESTIMONIALS**

On the wedding day Sherrie will take a few photos of the hairstyles we create for social media. Please let her know prior to your wedding day if you are not comfortable with these being posted.
She would love to see some of your professional photos from your photographer if you'd like to email them to her along with a testimonial for her website.

**EXCLUSIVITY CLAUSE**

The client grants Sherrie Moleta and/or an assistant/replacement she provides, the sole and exclusive right to provide all hairstyling services agreed to on wedding day.

**RIGHTS RESERVED**

I, Sherrie Moleta reserve the right to cancel any booking and will provide email notification of doing so if a booking is in breach of these terms and conditions.